



Functionality for Code Enforcement



Improve Efficiency by Automating

- ✓ Search for violations by parcel and enter case details
- ✓ Allow multiple violations to be associated with a single case
- ✓ Provide user-defined notifications to multiple parties
- ✓ Automate fine calculation based on a per day rate
- ✓ Flag parcels with code violations to permitting
- ✓ Generate compliance dates
- ✓ Produce letters within the application
- ✓ Prepare agendas and documentation for Planning Board or Board of Adjustment
- ✓ Access built-in mapping system
- ✓ Attach documents and images to permits, parcels, contacts and accounts

Provide Better Service by Managing Work Flow

- ✓ Schedule work flow and send email notifications
- ✓ Assign cases to inspectors based on user defined criteria
- ✓ Track all cases and associated status
- ✓ Monitor inspections by time to complete
- ✓ Allow multiple users to access the software simultaneously
- ✓ Login to the software from work, home or in the field

Access Data Quickly with Reports & Dashboards

- ✓ Generate custom reports with the report wizard
- ✓ Use several pre-built reports on permitting and inspections
- ✓ Use graphical dashboards to display key information
- ✓ Drill down on reports for greater detail
- ✓ Export all reports to Excel or CSV file formats

Customize & Configure to Your Needs

- ✓ Import historical data from other systems
- ✓ Allow user to define case and violation types
- ✓ Allow users to define sequence of actions
- ✓ Upload email and letter templates
- ✓ Customize the software to business rules, work flow and terminology
- ✓ Upload data tables for automated fee and value calculations
- ✓ Restrict access by defining roles or read only access
- ✓ Integrate with GIS systems

Benefit from Free Data Security, Upgrades & Support

- ✓ Receive software upgrades automatically when you login
- ✓ Receive data backups automatically
- ✓ Benefit from a SAS 70 Type II certification
- ✓ Access online help documentation
- ✓ Receive training for how to use the application
- ✓ Access ongoing technical support

